

StellarWeb

Privacy Policy

- This Privacy Policy outlines how StellarWeb collects, uses, and protects personal information.
- By using our services, you consent to the data practices described in this policy.
- This document only underlines our **Privacy Policies**. For Refund, Cancellation or Customer Support related queries, please refer to the **Contact & Support** page on our website.
- We collect information necessary to provide our services, including name, contact details, and payment information.
- Information may be collected through website forms, client interactions, and service use.
- Your information is used to set up your service, process payments, and communicate with you.
- We may also use the information for internal analytics and service improvement.
- We do not sell or rent personal information to third parties.
- Information may be shared with service providers who assist us in our operations, under confidentiality agreements.
- We implement security measures to protect against unauthorised access, alteration, disclosure, or destruction of your personal information.
- However, no method of transmission over the internet is 100% secure.
- Our website may use "cookies" to enhance user experience.
- Users can choose to accept or decline cookies. Declining may prevent you from using certain parts of our website.
- You have the sole right to access, correct, or delete your personal information.
- You may also opt out of marketing communications at any time.

Your Data in StellarWeb

- When you create websites using our services, you have to provide personal information (e.g., images, addresses, business details).
- This data is used to build and maintain your websites.
- You & only you retain sole ownership of your data. You can modify or delete it whenever you want. After deletion we don't keep any track of such information.
- All your website data is encrypted, both in transit and at rest stored securely in dedicated client-specific cloud environments. We never provides its access to any third party.

Web Applications & Softwares

- When you subscribe to our paid web applications, we collect provide personal information during registration and payment.
- Once you have installed our softwares, depending on the software type, you can create, manage or traverse respective files, documents, databases and other information.
- You have sole ownership of all this data created through our softwares. None of them is ever forwarded to online. Noone can obtain access to them.

Visitors Data

- When visitors access your website, we collect certain information such as IP addresses, browser type, and pages visited. Depending on the website we might also collect other information like email & phone number for account creation & authentication services
- This data helps improve user experience, analyse traffic, and optimise content. Depending on the website, these data might be vital for various features like online admission to your school, keeping databases records, attending online classes via your app, etc.
- All visitor data is securely encrypted during transmission and stored securely in cloud-based servers. We value the visitors' privacy intimately.
- We guarantee that no one, not any third party, not even we can obtain any access to these databases without your permission.

Data Breach Response

- Our servers auto backup your data everyday whereas such beaches might occur in rare cases
- In the unfortunate event of such a data breach, we shall promptly notify you and/or affected parties.
- We might take necessary steps to mitigate the impact and prevent further breaches, which might involve temporarily shutting down services for maintenance. But you shall be provided detailed information about all these.

Refunds, Cancellations & Customer Support

- This document only underlines our **Privacy Policies**. For Refund, Cancellation or Customer Support related queries, please refer to the **Contact & Support** page on our website.

Terms & Conditions

- This document only covers our **Privacy Policies** policy. **Terms & Conditions** are regularly updated & can be found in a separate page on our website.

Conclusion

- We may update this Privacy Policy periodically. The latest version will be posted on our website.
- Your continued use of our services after changes indicates your acceptance of the new terms.

Team StellarWeb
